

NOTARY SKILLS		
TITLE & SESSION NUMBER(S)	DESCRIPTION	PRESENTER(S)
<p><b>5 Essential Steps of Notarization—Hands-On</b>  <b>Session(s): 126, 226</b></p>	<p>This upbeat hands-on workshop will walk you through real-life Notary situations, step-by-step.</p> <ul style="list-style-type: none"> <li>• Learn the skills to tackle any notarization with confidence</li> <li>• Practice the five easy-to-remember steps of notarization</li> <li>• Learn to easily overcome common challenges</li> <li>• Based on the NNA’s successful Notary Essentials eLearning course</li> </ul>	<p><b>Amity DeJong—Lead</b>                      NNA Seminar Instructor Lead</p> <p><b>Laura Biewer</b>                      NNA Seminar Instructor /                      At Your Service Mobile Notary  <b>Dee Waters (126)</b>                      NNA Sr. Curriculum Developer</p>
<p><b>Keep Calm and Get It Right: Handling Unusual Notary Circumstances with Ease—Panel</b>  <b>Session(s): 123, 223</b></p>	<ul style="list-style-type: none"> <li>• A panel of experts will explain how to handle out-of-the-ordinary documents and challenging situations.</li> <li>• Know how to keep the notarization in control even in the most difficult situations</li> <li>• Learn proven methods to address unreasonable requests</li> <li>• Identify unique characteristics of Federal and standardized forms</li> <li>• Learn the proper way to handle powers of attorney, foreign-language documents, signatures by mark, proof of life and travel documents</li> </ul>	<p><b>Nicola Jackson—Lead</b>                      NNA Seminar Instructor Supervisor</p> <p><b>Lori Farmer—SME</b>                      NNA Information Services Supervisor</p> <p><b>Panel (123):</b>  <b>David Green, Jamie Liggins, Valerie Barrett</b></p> <p><b>Panel (223):</b>  <b>Elaine Wright, David Shean, Daniel Lewis</b></p>
<p><b>Using Proven Facial-Recognition Practices to Identify Signers</b>  <b>Session(s): 131, 311</b></p>	<p>Comparing ID photos and faces can be challenging. Learn techniques from an expert in the field of facial recognition.</p> <ul style="list-style-type: none"> <li>• How to improve your skill matching ID photos to faces</li> <li>• Discover which features you should focus on to break through changes due to aging, weight fluctuations, hairstyles and even gender!</li> <li>• Understand the complications of cross-cultural differences</li> <li>• Minimize your risk of notarizing for an impostor</li> </ul>	<p><b>Megan Papesh</b>                      Assistant Professor                      Louisiana State University</p>
<p><b>Habits that Best Protect Notaries from Liability</b>  <b>Session(s): 142, 212</b></p>	<p>Learn from a tag-team of attorneys who are leading national experts on Notary practices.</p> <ul style="list-style-type: none"> <li>• How to effectively avoid costly notarization mistakes</li> <li>• Discover key practices that will help protect you from liability</li> <li>• Avoid expensive and time-consuming litigations by understanding notarial risks and liability</li> <li>• Nobody likes to be sued! Learn how to prevent it</li> </ul>	<p><b>Michael Closen—Lead</b>                      Professor of Law Emeritus                      John Marshall Law School in Chicago</p> <p><b>Malcolm Morris</b>                      Dean and Professor of Law                      Atlanta’s John Marshall Law School</p> <p><b>Tim Reiniger</b>                      Director, Digital Services Group                      FutureLaw LLC</p>
<p><b>What’s New with eNotarization? What You Need to Know Now—Panel</b>  <b>Session(s): 137</b></p>	<p>Learn what’s happening now and what’s to come. eDocs are common, and eClosings and eNotarization are around the corner. A panel of experts gives you the latest.</p> <ul style="list-style-type: none"> <li>• An inside look at electronic documents and processes in loan signings and notarization</li> <li>• How eDocs improve productivity</li> <li>• How eNotarization works and its uses today and in the future</li> <li>• Understand eClosings and the Consumer Financial Protection Bureau’s eClosing pilot, and what it means for NSAs</li> <li>• Experience live demonstrations of eNotarization technology</li> </ul>	<p><b>Bill Anderson—Moderator</b>                      NNA VP Government Affairs</p> <p><b>Panel:</b>  <b>Bob Rice</b>                      CEO—World Wide Notary  <b>John Harris</b>                      Chief Technology Officer—                      SIGNiX</p>

## NOTARY SKILLS

TITLE & SESSION NUMBER(S)	DESCRIPTION	PRESENTER(S)
<b>Understanding the Form I-9 Session(s): 132, 315</b>	<p>This session will include a brief overview of the Form I-9 process. We will discuss the changes and enhancements to the Form I-9 and address common mistakes made while completing it. We will also offer a host of resources to assist you in your employment eligibility process.</p> <ul style="list-style-type: none"> <li>• Learn how to conduct employment eligibility verifications correctly</li> <li>• Steps to avoid committing unfair immigration-related employment practices</li> <li>• Understand who may need to complete the Form I-9</li> <li>• Learn the steps to file an electronic Form I-9</li> <li>• Bring your own questions to this forum!</li> </ul>	<b>Mark Camacho (132)</b> <b>Ivan Gutierrez (315)</b> Management & Program Analyst, Public Relations & Education Section, Verification Division, USCIS - Department of Homeland Security
<b>Pitfalls that Trigger Legal Actions Against Notaries Session(s): 237</b>	<ul style="list-style-type: none"> <li>• An attorney who defends Notaries and former real-estate fraud prosecutor shares his experience</li> <li>• Avoid trouble by understanding common missteps that result in claims and lawsuits</li> <li>• Learn simple steps you can take to prevent errors</li> </ul>	<b>David Fleck, Esq</b> Founding Partner Rudoy–Fleck APLC

## NSA SKILLS

TITLE & SESSION NUMBER(S)	DESCRIPTION	PRESENTER(S)
<b>Notary Signing Agent Certification Course — Pre-Conference Session Session(s): 011</b>	<p>The NNA's award-winning eLearning NSA Certification course is coming to NNA 2016 as an instructor-led class.</p> <ul style="list-style-type: none"> <li>• Become a Certified Notary Signing Agent and turn your Notary commission into an income-earning opportunity</li> <li>• Learn how to provide the services that contracting companies seek and always be an NSA on demand</li> <li>• This award winning class includes:               <ul style="list-style-type: none"> <li>– Industry-accepted background screening (fulfilled online)</li> <li>– Certification exam (fulfilled online)</li> <li>– Notary Signing Agent Certification Course book (fulfilled by mail)</li> <li>– SigningAgent.com listing</li> </ul> </li> </ul> <p><i>(You must be a Notary before accepting an assignment as an NSA. Make sure you that you meet all the requirements to provide signing services in your state. The NNA Signing Agent Certification does not guarantee these qualifications have been met. For more information, visit <a href="http://www.nationalnotary.org/signing-agent/nsa#null">www.nationalnotary.org/signing-agent/nsa#null</a>.</i></p>	<b>Laura Biewer—Lead</b> NNA Seminar Instructor / At Your Service Mobile Notary  <b>Nicola Jackson</b> NNA Seminar Instructor Supervisor
<b>Steps To Protect Borrowers From Identity Theft: Step one, Take the Privacy Self-Assessment Session(s): 144, 214</b>	<p>The NSA Self-Assessment is the first step to evaluate how well you are protecting sensitive consumer information.</p> <ul style="list-style-type: none"> <li>• Know what current practices are successful</li> <li>• Learn how to improve data security</li> <li>• Find opportunities to enhance security when handling documents, computers and mobile devices</li> </ul>	<b>Elaine Wright Harris</b> Educational Consultant Trusted Agent Services Group
<b>The Ultimate Workshop for Standing Out: Get More Signings, Make More Money and Run a Stress-Free Notary Business Session(s): 232, 312</b>	<p>Your life does not have to be controlled by a lack of signings or a frantic schedule.</p> <ul style="list-style-type: none"> <li>• This workshop is jam packed with secrets, tips, and tricks to explode your Notary business</li> <li>• We'll reveal the #1 secret of successful businesses worldwide and how to implement it in your Notary business</li> <li>• Observe how to separate yourself from other Notaries and get more signings</li> </ul>	<b>Dean Calvert</b> <b>Steve Allison</b> Co-Founders CloserHUB

NSA SKILLS		
TITLE & SESSION NUMBER(S)	DESCRIPTION	PRESENTER(S)
<p><b>Work Smart: Quicken the Signing Without Rushing the Signer—Hands-On</b>  <b>Session(s): 146, 216</b></p>	<p>Walk away from this hands-on workshop more efficient and reliable. Don't be an average NSA, be an awesome NSA!</p> <ul style="list-style-type: none"> <li>• Learn how to perform faster signings, minimize the risk of mistakes and have happy signers and title companies after every assignment</li> <li>• Apply quick solutions, workarounds and shortcuts that experienced Signing Agents have known for years</li> <li>• Use legal shortcuts in the journal</li> <li>• Learn how to multitask efficiently and what inexpensive tools would make you more efficient</li> </ul>	<p><b>Laura Biewer - Lead</b>                      NNA Seminar Instructor /                      At Your Service Mobile Notary  <b>Amity DeJong (146,216)</b>                      NNA Seminar Instructor Lead  <b>Lori Farmer (146)</b>                      NNA Information Services                      Supervisor  <b>Susi Sivkov (216)</b>                      NNA Seminar Instructor Lead</p>
<p><b>Managing Loan Signings Like a Pro—Hands-On</b>  <b>Session(s): 136, 236</b></p>	<p>This introductory hands-on workshop will take your loan signing skills to the next level.</p> <ul style="list-style-type: none"> <li>• Learn the best way to organize the loan package</li> <li>• Develop practical skills you need to execute your signings with confidence</li> <li>• Learn the proper way to set up the signing table</li> <li>• Practice with a mock loan signing package and walk away with the confidence to tackle any loan signing with ease</li> </ul>	<p><b>Nicola Jackson - Lead</b>                      NNA Seminar Instructor                      Supervisor  <b>Laura Biewer(136, 236)</b>                      NNA Seminar Instructor /                      At Your Service Mobile Notary  <b>Amity DeJong(136, 236)</b>                      NNA Seminar Instructor Lead  <b>Lori Farmer(136)</b>                      NNA Information Services                      Supervisor  <b>Susi Sivkov (236)</b>                      NNA Seminar Instructor Lead</p>
<p><b>Thrill the Contracting Company and Get More Signings—Panel</b>  <b>Session(s): 133, 313</b></p>	<p>Learn what performance-behavior title companies and signing services want most and how to deliver what they expect.</p> <ul style="list-style-type: none"> <li>• Learn the most effective way to obtain more signing assignments</li> <li>• Develop performance habits that get you more work</li> <li>• Learn work behaviors that title companies and signing services consider most valuable</li> <li>• Put these practices into action and be the first-called NSA</li> </ul>	<p><b>Chris Sturdivant—Moderator</b>                      NNA VP Business Development</p> <p><b>Panel:</b>  <b>Steve Baldoni</b>                      Senior Vice President                      Mortgage Docs  <b>Sheri Bird</b>                      Senior Vice President/Manager                      BancServ  <b>Bridget Ziemann</b>                      Signing Agent Division and                      Quality Control                      NotaryGo  <b>Rob Banhangel</b>                      Chief Operations Officer                      Skye Closings</p>
<p><b>The Good, The Bad and The TRID: What's Next?</b>  <b>Session(s): 124, 234</b></p>	<p>The TRID (TILA-RESPA Integrated Disclosure) rule will have been in effect for 9 months, and the Closing Disclosure replaced the HUD-1 and TILA forms for most loans.</p> <ul style="list-style-type: none"> <li>• Learn the effect of the TRID rule and what's next for NSAs</li> <li>• Has TRID provided benefits or drawbacks to borrowers? To lenders and contracting companies? To NSAs?</li> <li>• Learn the intended and unintended consequences of TRID</li> <li>• What NSAs need to know going forward</li> </ul>	<p><b>David Shean</b>                      Owner                      Escrow Essentials</p>

## NSA SKILLS

TITLE & SESSION NUMBER(S)	DESCRIPTION	PRESENTER(S)
<b>The Flawless Reverse Mortgage Signing</b> <b>Session(s): 125, 224</b>	Signing Agents who know how to handle reverse mortgages are in demand. Develop the specific skills you need to get more reverse-mortgage work. <ul style="list-style-type: none"> <li>• Get the know-how to handle reverse mortgage documents like a pro</li> <li>• Understand the special considerations you'll need for these borrowers</li> <li>• Develop knowledge and skills that will help protect seniors from manipulation</li> </ul>	<b>Marcy Tiberio</b> President and Founder Professional Notary Services, Inc.

## BUSINESS SKILLS

TITLE & SESSION NUMBER(S)	DESCRIPTION	PRESENTER(S)
<b>Earn More by Adding Services that Grow Your Business—Panel</b> <b>Session(s): 143, 213</b>	NNA's 2010 Notary of the Year, business owner and expert Notary leads a panel of successful business owners that will share their successes in boosting earnings with services beyond loan signings and notarization. <ul style="list-style-type: none"> <li>• Learn to apply skills and traits you currently have to gain new business opportunities</li> <li>• Discover services you can add today without huge investments</li> <li>• Learn how to expand the services you provide and increase your bottom line</li> </ul>	<b>Daniel Lewis</b> Managing Partner Lewis Notary Services, Inc.  <b>Panel:</b> <b>David Green</b> <b>Julie Brickley</b> <b>Patricia Forsythe</b>
<b>How to Generate More Work Leads Through Effective Networking: Be the "Go To" Notary in Your Community</b> <b>Session(s): 145</b>	You'll hear first-hand from NNA's 2004 Notary of the Year how she captured her local market and prospered. Be the next success story. <ul style="list-style-type: none"> <li>• Learn how to match your service strengths and your local area needs</li> <li>• How to leverage social media tactics to get more business in a saturated industry</li> <li>• Leveraging membership in key local and national groups, associations and organizations</li> <li>• Learn how to be noticed and turn lookers into customers</li> </ul>	<b>Jamie Liggins</b> Owner Notary Access & Field Inspections
<b>Managing Life and Planning for Retirement — Special Concerns for the Independent Contractor</b> <b>Session(s): 222</b>	A retirement, tax and health insurance expert shares the unique steps that independent contractors need to take to meet life objectives and financial goals. <ul style="list-style-type: none"> <li>• The importance for independent contractors to be in control and plan for their retirement</li> <li>• The ever changing landscape of the Affordable Care Act and how it relates to your taxes and health insurance</li> <li>• Know the tax code and retain more of your earnings</li> <li>• Overview of Schedule C 1099-MISC. Income and Expenses</li> </ul>	<b>David Green</b> Owner David M. Green EA CMNP CQPA CNSA
<b>How to Recognize a Fraudulent Identification</b> <b>Session(s): 121, 211</b>	Guard against fraud. Protect those who rely on the documents you notarize and keep your employer and yourself safe. An identity management expert will teach you the skills to recognize fake ID. <ul style="list-style-type: none"> <li>• Master the F.L.A.G. method (feel, look, ask, give)</li> <li>• Know the latest security features on driver's licenses</li> <li>• Learn how to properly use tools to identify ID security features</li> </ul>	<b>Glen Garrity</b> Founder G2 Identity Management

<b>BUSINESS SKILLS</b>		
<b>TITLE &amp; SESSION NUMBER(S)</b>	<b>DESCRIPTION</b>	<b>PRESENTER(S)</b>
<b>Benefits of a Diverse-Business Certification</b> <b>Session(s): 215</b>	Register your business to obtain a special diverse-business certification for minority-owned, women-owned, disabled veteran-owned businesses and others. You'll hear a first-hand account of how this opportunity works. <ul style="list-style-type: none"> <li>• How a diverse-business certification can give you an advantage getting work</li> <li>• Learn about the many classifications of diverse businesses and who certifies them</li> <li>• Understand the requirements to qualify as a diverse business</li> <li>• Gain insight on the process to register for a diverse-business certification</li> </ul>	<b>Jamie Liggins</b> Owner Notary Access & Field Inspections
<b>Put Technology to Work for You and Get More Business with Less Effort</b> <b>Session(s): 135, 225</b>	An award-winning Notary business owner shares her experiences letting technology do the work so she can focus on building more business. You'll learn what works and what doesn't. <ul style="list-style-type: none"> <li>• Do more administrative work on the go by installing a mobile printer in your car</li> <li>• How to invoice and process credit card payments from your mobile device</li> <li>• Learn how to enhance the security of your smartphone</li> <li>• Enhance your productivity with accounting, scheduling, fax-back, e-Journal apps and more</li> </ul>	<b>Julie Brickley</b> Owner Signed-N-Sealed
<b>Confident Tax Planning for NSAs</b> <b>Session(s): 231, 316</b>	Take control of your tax planning, preparation and payment. Maximize deductions and minimize what you owe. <ul style="list-style-type: none"> <li>• Make your financial life easier so you can focus on building your business</li> <li>• Learn how to make the most of allowable business deductions</li> <li>• Understand the importance of accurate expense records and how to easily keep them</li> <li>• Avoid missteps that lead to IRS penalties</li> </ul>	<b>Patricia Forsythe</b> Owner Forsythe Tax and Accounting
<b>Start-Up &amp; Run a Successful Notary Business — Have a Plan!</b> <b>Session(s): 221, 314</b>	Learn from a successful business woman and 2014 NNA Notary Honoree that setting up a business is more than having a business card with your name on it. <ul style="list-style-type: none"> <li>• Learn how to set up your business right by developing and following a business plan</li> <li>• Gain practical insight on how to establish your business, organize your office space and equipment</li> <li>• Learn how to find customers and set yourself apart from your competition</li> </ul>	<b>Valerie Barrett</b> Owner Notary Docs - Signed, Sealed & Delivered Mobile Notary Service
<b>The Evolution of Signer Identification in Notarial Practices</b> <b>Session(s): 141, 233</b>	Methods of identification have evolved over time; learn the latest forms of identification and the value that Notaries bring to transactions by adapting to the times. <ul style="list-style-type: none"> <li>• Understand Knowledge-Based Authentication (KBA) identification systems</li> <li>• Hear the latest on electronic identification</li> <li>• How Audio/video-assisted notarization may affect transactions</li> </ul>	<b>Kathleen Butler</b> Executive Director American Society of Notaries

BUSINESS SKILLS		
TITLE & SESSION NUMBER(S)	DESCRIPTION	PRESENTER(S)
<p><b>What Lenders Say You Must Know About Protecting Signers' Privacy</b>  <b>Session(s): 134, 235</b></p>	<p>Safeguarding borrowers' Non-Public Personal Information (NPPI) is a huge concern for lenders. And it must be every NSA's responsibility.</p> <ul style="list-style-type: none"> <li>• Learn what is considered NPPI and what you need to do to protect it</li> <li>• Learn what information is considered NPPI and the steps you need to take to protect it</li> <li>• Learn how to adopt effective computer, Internet and email security practices</li> <li>• Develop know-how to keep physical loan packages secure</li> <li>• Learn the inherent exposure of your journal and steps to take to prevent a breach</li> </ul>	<p><b>Marcy Tiberio</b>                      President and Founder                      Professional Notary Services, Inc.</p>
<p><b>Marketing Master Class: How to Get More Signings Without a Marketing Degree or Spending a Fortune</b>  <b>Session(s): 122</b></p>	<p>Gain an edge on your competition by implementing these 6 marketing channels to make more money.</p> <ul style="list-style-type: none"> <li>• Award-winning marketing ideas you can swipe and deploy to grow your notary business</li> <li>• You'll leave this workshop having said, "I NEVER thought of that...great idea", at least once</li> <li>• Everyone attending this workshop will receive our \$99 Marketing Master Series Course – FREE</li> </ul>	<p><b>Dean Calvert</b>  <b>Steve Allison</b>                      Co-Founders                      CloserHUB</p>

GENERAL SESSIONS		
TITLE & SESSION NUMBER(S)	DESCRIPTION	PRESENTER(S)
<b>Welcome to NNA 2016!—Opening General Session</b> Session(s): 117	Join us for this highly-anticipated session where stimulating speakers and special guests assemble to set the stage for NNA 2016. Network with fellow Notaries, make new friends or maybe reconnect with past-Conference attendees!	<b>To Be Announced!</b>
<b>Protecting Borrower's Privacy is Not An Option: What Every NSA Must Know—General Session</b> Session(s): 147	Privacy laws protect borrowers at every step of the loan process including the signing. So, the borrower's right to privacy must be a significant concern for all mortgage professionals. A panel of leading mortgage and title company executives will help you get to know the multiple laws that protect the privacy of borrowers. You'll learn what steps you need to take to prevent identity theft, and how violation of privacy laws can result in serious liability.	<b>Chris Sturdivant</b> NNA VP Business Development  <b>Panel:</b> <b>Bill Burding</b> Executive Vice President And General Counsel Orange Cost Title <b>Alice Sauve</b> Director, Risk Management First American <b>Brian Hughes</b> Chief Operating Officer Title Source <b>Shari Schneider</b> Vice President and General Underwriting Counsel, Stewart Title of California, Inc.
<b>Is Video Notarization the Next Big Thing?—Closing General Session</b> Session(s): 317	A panel of experts discusses the present and the future of video notarization.	<b>Bill Anderson</b> NNA VP Government Affairs  <b>Panel:</b> <b>Tim Reiniger</b> Director, Digital Service Group— FutureLaw LLC <b>Kathleen Butler</b> Executive Director – American Society of Notaries <b>Pem Guerry</b> Executive Vice President— SIGNix <b>Ozie Stallworth</b> Director of Electronic Notarization and Notary Enforcement— NC Department of the Secretary of State

POP-UP WORKSHOPS		
TITLE	DESCRIPTION	PRESENTER(S)
<b>How to Download and Use the NNA 2016 App.</b>	Join us for a walk through on the key features of our <b>NNA 2016 Conference app</b> . Learn how to download the app, set up your profile, create a personalized schedule, learn about the presenters, connect with friends and start earning points to be on the leaderboard!	<b>Moses Keshishian</b> NNA Social Media Manager
<b>How to Download and Use the NNA 2016 App.</b>	Join us for a walk through on the key features of our <b>NNA 2016 Conference app</b> . Learn how to download the app, set up your profile, create a personalized schedule, learn about the presenters, connect with friends and start earning points to be on the leaderboard!	<b>Cindy Medrano</b> NNA Communications Coordinator
<b>Manage Loan Closings with Ease</b>	SnapDocs offers a completely free tool that allows Notaries to manage their loan closings. It's a place where Notaries can promote themselves to title companies and signing services, securely receive documents, and manage all orders on one central dashboard. Notaries can also track payments and automatically log mileage traveled. SnapDocs for Signing Services offers a suite of online tools to manage every aspect of your business. Automate tasks like searching for available Notaries, accounting, and vendor management so you can provide a new level of customer service to your clients.	<b>SNAP DOCS</b>
<b>Pijons is the business app you've been looking for. Stay tuned. This is going to be good.</b>	Do you have all your company's Pijons in a row? We'll help you line them up (and turn them into golden geese too).	<b>PIJONS.COM</b>
<b>eNotarization Made Easy</b>	World Wide Notary has become the nation's leading eNotary vendor since 2003 by working closely with Secretary of States, PRIA, NCCUSL, and NASS. WWN has completed over 350,000 notarizations, including the first electronic home loan in Texas in 2004 and the first fully electronic mortgage in California. World Wide Notary has a product line that allows any document that needs to be signed and notarized to be done electronically all while automatically creating the electronic notary journal. Although the standard product offering can accommodate all basic notarization needs, WWN offers the ability to create a custom application that can directly follow an existing workflow of any company or organization.	<b>WORLD WIDE NOTARY</b>
<b>Secure and Remote eNotarizations</b>	SIGNiX's eNotaryDoX provides a secure remote electronic notarization service. We convert the traditional process of notarization to a completely electronic process using our patented digital signature technology. This technology transforms the in-person Notary process to facilitate remote notarization with the help of video conferencing	<b>SIGNiX</b>